



BEST Life
Preferred
Adult Dental Plan

Your oral health is an important part of overall health maintenance. In fact, keeping your mouth healthy helps to keep your whole body healthy and can actually reduce your risk for more serious problems. Did you know that more than 120 medical conditions can be detected in early stages by your dentist?*

For adults and dependent children 19 and older

| Adult Benefit | 1 st year | | 2 nd year | | 3 rd year | |
|---|--|--|----------------------|--------------------|----------------------|--------------------|
| | In-Network | Out-of-Network | In-Network | Out-of-Network | In-Network | Out-of-Network |
| Annual Maximum | \$1,500 | | \$1,600 | | \$1,700 | |
| Annual Deductible Applies to Basic and Major Services (3 per family) | You pay the first \$50 for individual, up to \$150 for family. | | | | | |
| Diagnostic & Preventive Services Exams, cleanings, x-rays | You pay 0% | You pay 20% | You pay 0% | You pay 20% | You pay 0% | You pay 20% |
| Basic Services Fillings (amalgam, porcelain & plastic), anterior & posterior composites, emergency palliative treatment, pathology | You pay 30% | You pay 50% After 6 month waiting period. | You pay 30% | You pay 50% | You pay 30% | You pay 50% |
| Major Services Crowns & gold fillings, inlays, onlays & pontics, implants, fixed bridges, complete & partial dentures, oral surgery, anesthesia (general or IV sedation), endodontics, periodontics | You pay 60% After 12 month waiting period. | You pay 80% After 12 month waiting period. | You pay 60% | You pay 80% | You pay 60% | You pay 80% |
| Dental Accident Benefit | Plan pays up to \$300 | | | | | |
| Vision Discount Plan** | Included | | | | | |

New Benefits This Year!

*BEST Life has been providing great dental benefits for **over 50 years** with quality plans, affordable rates and superior personal customer service!*

**PO Box 19721
Irvine, CA 92623

(877) 205-8767
www.bestlife.com**

* U.S. Surgeon General Report on Oral Health 2000

** The Vision discount plan is not insurance, but a discount plan for supplies and eligible services

This document provides a summary of the plan benefits only. For the official plan details and exclusions and limitations, please refer to the plan policy. BEST Life is a Qualified Dental Plan issuer in the Hawaii Health Insurance Marketplace.



BEST Life
Preferred
 Child Dental Plan



Satisfies the ACA pediatric dental requirement for children up to age 19

| Pediatric Benefit | In-Network | Out-of-Network |
|--|---|---|
| Out-of-Pocket Maximum | \$350 for 1 child \$700 for 2 or more children | \$700 for 1 child \$1,400 for 2 or more children |
| Annual Deductible Applies to Diagnostic and Preventive services, Basic and Major services received in-network or out-of-network | You pay the first \$75 per child | |
| Diagnostic & Preventive Services Exams, cleanings, sealants, fluoride treatment, x-rays, emergency palliative treatment | You pay 0% Deductible waived | You pay 20% |
| Basic Services Fillings | You pay 30% | You pay 40% |
| Major Services Crowns & casts, prosthodontics, maxillofacial prosthetics, endodontics, periodontics, oral surgery, anesthesia (general or IV sedation) | You pay 50% | You pay 70% |
| Orthodontics (medically necessary) | You pay 50% | You pay 70% |

MORE CHOICE. MORE SAVINGS.

What dentist you see is completely up to you. However, you can achieve additional savings when you see a dentist within network.

As a BEST Life member, you will have access to the some of the largest national networks available and with rigorous credentialing criteria for providers, you're assured the highest-quality network available.

It's easy to find the best dentists in your area with our Provider Look-Up at: www.bestlife.com.

When you choose BEST Life, you can rest easy.
Your smiles are safe with us.



EyeMed Discount Plan Details

(Plan #9242264)



As a BEST Life customer, you and your dependents receive access to value-added discount programs that can help provide cost savings on vision care, eyewear, and more. These programs are automatically available to all members that are not currently enrolled on a fully-insured vision plan with BEST Life.

| Vision Care Services | In-Network | Out-of-Network |
|---------------------------------------|------------------------------------|----------------|
| Exam Services | \$50 | Not covered |
| Contact Lens Fit and Follow-Up | | |
| • Fit and Follow-up - Standard | Up to \$10 off retail price | Not covered |
| • Fit and Follow-up - Premium | 100% of retail price | Not covered |
| Frame | 40% off retail price | Not covered |
| Lenses | | |
| • Single Vision | \$55 | Not covered |
| • Bifocal | \$75 | Not covered |
| • Trifocal | \$85 | Not covered |
| • Lenticular | \$85 | Not covered |
| • Progressive - Standard | \$140 | Not covered |
| • Progressive - Premium | 30% off retail price | Not covered |
| Lens Options | | |
| • Anti Reflective Coating - Standard | \$40 | Not covered |
| • Anti Reflective Coating - Premium | 30% off retail price | Not covered |
| • Polycarbonate - Standard | \$35 | Not covered |
| • Scratch Coating - Standard Plastic | \$0 | Not covered |
| • Tint - Solid and Gradient | \$12 | Not covered |
| • UV Treatment | \$12 | Not covered |
| • All Other Lens Options | 30% off retail price | Not covered |
| Contact Lenses | | |
| • Contacts - Conventional | 15% off retail price | Not covered |
| • Contacts - Disposable | 100% of retail price | Not covered |



To access these vision plan discounts, members will need a **copy of the discount ID card below** and **locate an EyeMed Advantage network provider** from our website at <https://eyedoclocator.eyemedvisioncare.com/bestlife/en>.

For any other questions, please call **(866) 723-0514**.




Member Name:
Plan #: 9242264
Network: EyeMed Advantage Network

EyeMed Vision Care® Discount Plan
Discounts on eye exams, eyewear and eye correction surgery.
To locate a provider, use our Provider Lookup at www.bestlife.com or call **866.723.0514**.



EXCLUSIONS ON PEDIATRIC DENTAL PLAN

The following exclusions will not be covered.

1. Services provided by anyone other than a doctor of medical dentistry or a doctor of dental surgery, unless a licensed hygienist performs the services under the direction of a doctor of medical dentistry or a doctor of dental surgery, or a dentist.
2. Services received while on active duty with a military service of any country or international organization.
3. Services needed because of participation in a riot or insurrection or the commission of a felony.
4. Services needed as a result of a work related injury or illness, whether or not covered under Workers' Compensation or services provided by an employer.
5. Services started before the effective date. Examples of excluded services under this paragraph include obtaining an impression for an appliance, or a modification of one, before coverage; preparing a tooth for a crown, bridge or other lab fabricated restorations before coverage; opening a pulp chamber for root canal therapy before coverage.
6. Services not completed before the termination date.
7. Services required because of failure to comply with professionally prescribed treatment.
8. Telephone consultation services.
9. Charges for failure to keep a scheduled appointment.
10. Services that are primarily for cosmetic reasons. Examples include alteration or extraction of functional natural teeth for the purpose of changing appearance and replacement of restorations previously performed for cosmetic reasons.
11. Services for orthodontic treatment and orthodontia type procedures unless defined as covered services.
12. Services received for or related to temporomandibular joint dysfunction (TMJ).
13. Charges in excess of the agreed to coverage amounts, as shown on the schedule of benefits.
14. Services for correction or alteration of occlusion, or any occlusal adjustments. Expenses incurred for night guards or any other appliances for the correction of harmful habits, except as defined as a covered dental expense.
15. Charges for "safe fees" (e.g., gloves, masks, surgical scrubs and sterilization).
16. Charges for copies of records, charts, x-rays and any other costs associated with the forwarding or mailing of these copies, or for completing dental forms.
17. Charges for state or territorial taxes associated with dental services.
18. Charges for services received from two or more providers for a single procedure or course of care, if those charges would have been less if received from one provider and care was transferred during the procedure or course of care.
19. Services that are experimental or investigational.
20. Service that are not within the scope of the treating provider's practice.
21. Services that are not medically necessary or that would not meet generally accepted standards of practice.
22. Charges that would not legally have to be paid if the member did not have insurance, unless mandated by law.
23. Services for specialized procedures and techniques, including precision attachments, personalization, and precious metal bases.
24. Charges for duplicate or provisional services or supplies.
25. Charges for plaque control programs, oral hygiene instruction, and dietary instructions.
26. Charges for gold foil restorations.
27. Charges for treatment at the hospital.
28. Service to adjust a denture or bridgework within six (6) months after it is installed or adjusted, by the same Provider who installed or adjusted it.
29. Charges for home health aides, including but not limited to toothpaste, fluoride gels, dental floss and teeth whiteners.
30. Services to seal teeth, other than permanent molars.
31. Charges to replace lost, stolen or misplaced dentures.
32. Charges to repair or replace damaged, lost or missing appliances.
33. Services to fabricate an athletic mouth guard.
34. Charges for internal bleaching, nitrous oxide, oral sedation, and/or topical medicament centers.
35. Charges for bone grafts in connection with extractions, apicoetomies or non-covered or non-eligible implants.
36. Services received from a family member. "Family member" includes, but is not limited to, a lawful spouse, domestic partner, child, child of a domestic partner, parent, step-parent, grandparent, brother, sister, cousin of the first degree, or in-law.
37. Charges for a deductible, coinsurance, or other cost sharing amount for which the member is responsible.
38. Temporary services that are considered an integral part of a final services rather than a separate service.
39. Charges for veneers and related procedures.
40. Services not listed as a covered service.
41. Services received outside of the U.S.

EXCLUSIONS ON FAMILY DENTAL PLAN

The following exclusions will not be covered.

1. Services provided by anyone other than a doctor of medical dentistry or a doctor of dental surgery, unless a licensed hygienist performs the services under the direction of a doctor of medical dentistry or a doctor of dental surgery, or a dentist.
2. Services received while on active duty with a military service of any country or international organization.
3. Services needed because of participation in a riot or insurrection or the commission of a felony.
4. Services needed as a result of a work related injury or illness, whether or not covered under Workers' Compensation or services provided by an employer.
5. Services started before the effective date. Examples of excluded services under this paragraph include obtaining an impression for an appliance, or a modification of one, before coverage; preparing a tooth for a crown, bridge or other lab fabricated restorations before coverage; opening a pulp chamber for root canal therapy before coverage.
6. Services not completed before the termination date.
7. Services required because of failure to comply with professionally prescribed treatment.
8. Telephone consultation services.
9. Charges for failure to keep a scheduled appointment.
10. Services that are primarily for cosmetic reasons. Examples include alteration or extraction of functional natural teeth for the purpose of changing appearance and replacement of restorations previously performed for cosmetic reasons.
11. Services for orthodontic treatment and orthodontia type procedures unless defined as covered services.
12. Services received for or related to temporomandibular joint dysfunction (TMJ).
13. Charges in excess of the agreed to coverage amounts, as shown on the schedule of benefits.
14. Services for correction or alteration of occlusion, or any occlusal adjustments. Expenses incurred for night guards or any other appliances for the correction of harmful habits, except as defined as a covered dental expense.
15. Charges for "safe fees" (e.g., gloves, masks, surgical scrubs and sterilization).
16. Charges for copies of records, charts, x-rays and any other costs associated with the forwarding or mailing of these copies, or for completing dental forms.
17. Charges for state or territorial taxes associated with dental services.
18. Charges for services received from two or more providers for a single procedure or course of care, if those charges would have been less if received from one provider and care was transferred during the procedure or course of care.
19. Services that are experimental or investigational.
20. Service that are not within the scope of the treating provider's practice.
21. Services that are not medically necessary or that would not meet generally accepted standards of practice.
22. Charges that would not legally have to be paid if the member did not have insurance, unless mandated by law.
23. Services for specialized procedures and techniques, including precision attachments, personalization, and precious metal bases.
24. Charges for duplicate or provisional services or supplies.
25. Charges for plaque control programs, oral hygiene instruction, and dietary instructions.
26. Charges for gold foil restorations.
27. Charges for treatment at the hospital.
28. Service to adjust a denture or bridgework within six (6) months after it is installed or adjusted, by the same Provider who installed or adjusted it.
29. Charges for home health aides, including but not limited to toothpaste, fluoride gels, dental floss and teeth whiteners.
30. Services to seal teeth, other than permanent molars.
31. Charges to replace lost, stolen or misplaced dentures.
32. Charges to repair or replace damaged, lost or missing appliances.
33. Services to fabricate an athletic mouth guard.
34. Charges for internal bleaching, nitrous oxide, oral sedation, and/or topical medicament centers.
35. Charges for bone grafts in connection with extractions, apicoetomies or non-covered or non-eligible implants.
36. Services received from a family member. "Family member" includes, but is not limited to, a lawful spouse, domestic partner, child, child of a domestic partner, parent, step-parent, grandparent, brother, sister, cousin of the first degree, or in-law.
37. Charges for a Deductible, Coinsurance, or other cost sharing amount for which the member is responsible.
38. Temporary services that are considered an integral part of a final services rather than a separate service.
39. Charges for veneers and related procedures.
40. Services not listed as a covered service.
41. Services received outside of the U.S.

Language Assistance Services

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1.877.205.8767 (TTY: 1-855-889-5868).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.877.205.8767

繁體中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1.877.205.8767.

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.877.205.8767.

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1.877.205.8767 번으로 전화해 주십시오.

Tagalog(Tagalog – Filipino) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.877.205.8767.

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.877.205.8767.

عربية (Arabic) ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1.877.205.8767

Kreyòl Ayisyen (French Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1.877.205.8767.

Français (French) ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.877.205.8767.

Polski (Polish) UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1.877.205.8767.

Português (Portuguese) ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1.877.205.8767.

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1.877.205.8767.

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.877.205.8767.

日本語 (Japanese) 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1.877.205.8767 まで、お電話にてご連絡ください

ارسی (Farsi) توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1.877.205.8767 تماس بگیرید.

हिंदी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1.800.368.1019 (TTY: 1.877.205.8767) पर कॉल करें।

diensten. Bel 1.877.205.8767.

Gagana fa'a Sāmoa (Samoan) MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auunaga fesoasoan, e fai fua e leai se totogi, mo oe, Telefoni mai: 1.877.205.8767.

Kajin Majōl (Marshallese) LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jermal in jipañ ilo kajin ñe aṃ ejjeļok wōṃāān. Kaalok 1.877.205.8767.

Română (Romanian) ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1.877.205.8767.

Foosun Chuuk (Trukese) MEI AUCHEA: Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori 1.877.205.8767.

Tonga (Tongan) FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1.877.205.8767.

Bisaya (Bisayan) ATENSYON: Kung nagsulti ka og Cebuano, aduna kay magamit nga mga serbisyo sa tabang sa lengguwahe, nga walay bayad. Tawag sa 1.877.205.8767.

Ikirundi (Bantu – Kirundi) ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1.877.205.8767.

Kiswahili (Swahili) KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1.877.205.8767.

Bahasa Indonesia (Indonesian) PERHATIAN: Jika Anda berbicara dalam Bahasa Indonesia, layanan bantuan bahasa akan tersedia secara gratis. Hubungi 1.877.205.8767.

Türkçe (Turkish) DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1.877.205.8767 irtibat numaralarını arayın.

ناگاداری: ئەگەر بە زمانی کوردی قەسە دەکەیت، خزمەتگۆزار یەکێکی یارمەتی زمان، بەخۆرای، بۆ تۆ بەردەستە. پەیوەندی بە وردی (Kurdish) بە 1.877.205.8767 پەیوەندی بە

తెలుగు (Teluga) శ్రద్ధ పెట్టండి: ఒకవేళ మీరు తెలుగు భాష మాట్లాడుతున్నట్లయితే, మీ కొరకు తెలుగు భాషా సహాయక సేవలు ఉచితంగా లభిస్తాయి. 1.800.368.1019 (TTY: 1.877.205.8767) కు కాల్ చేయండి.

Thuɔŋjaŋ (Nilotic – Dinka) PID KENE: Na ye jam nē Thuɔŋjaŋ, ke kuony yenē koc waar thook atō kuka lēu yök abac ke cīn wēnh cuatē piny. Yuopē 1.877.205.8767

Norsk (Norwegian) MERK: Hvis du snakker norsk, er gratis språkassistentjenester tilgjengelige for deg. Ring 1.877.205.8767.

Català (Catalan) ATENCIÓ: Si parleu Català, teniu disponible un servei d'ajuda lingüística sense cap càrrec. Truqueu al 1.877.205.8767.

λληνικά (Greek) ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1.877.205.8767.

Igbo asusu (Ibo) Ntị: Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 1.877.205.8767.

èdè Yorùbá (Yoruba) AKIYESI: Bi o ba nsọ èdè Yorùbú ọfẹ ni iranlọwọ lori èdè wa fun yin o. Ẹ pe ẹ̀ro-ìbanisọ̀ro yi 1.877.205.8767.

Lokaiahn Pohnpei (Pohnpeian) Ni songen mwohmw ohte, komw pahn sohte anahne kawehwe mesen nting me koatoantoal kan ahpw wasa me ntingie Lokaiahn Pohnpei komw kalangan oh ntingidieng ni lokaiahn Pohnpei. Call 1.877.205.8767.

Deitsch (Pennsylvania Dutch) Wann du Deitsch (Pennsylvania German / Dutch) schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1.877.205.8767.

ho‘okomo ‘ōlelo (Hawaiian) E NĀNĀ MAI: Inā ho‘opuka ‘oe i ka ‘ōlelo ho‘okomo ‘ōlelo, loa‘a ke kōkua manuahi iā ‘oe. E kelepona iā 1.877.205.8767.

Adamawa (Fulfulde) MAANDO: To a waawi Adamawa, e woodi ballooji-ma to ekkitaaki wolde caahu. Noddu 1.877.205.8767.

tsalagi gawonihisdi (Cherokee) Hagsesda: iyuhno hyiwoniha tsalagi gawonihisdi. Call 877.205.8767

I linguahén Chamoru (Chamorro) ATENSIÓN: Yanggen un tungó I linguahén Chamoru, i setbision linguahé gaige para hagu dibatde ha. Agang I 1.877.205.8767.