POWERED BY eyeMed

BEST Life™
BEST Life and Health Insurance Company

Order your contacts conveniently!

You can now order your contacts directly from EyeMed or from Contacts Direct.

EyeMed offers two convenient ways to order contacts:

Option 1: EyeMedContacts.com

When you visit EyeMedContacts.com, you will experience online ordering that is quick, simple, and hassle free. Ordering online will allow you to enjoy your contacts faster, plan ahead for future purchases, and set-up your deliveries weekly, monthly or annually. Orders may be placed and then paid for after the contacts are shipped.

To reorder, log into your account, follow the easy directions and schedule delivery. EyeMed will take care of the paperwork and prescription validation.

Does my BEST Life Vision PPO insurance plan cover this? EyeMedContacts.com is a separate service not available through the EyeMed Vision PPO network. Your plan will cover eligible purchases at the **out-of-network benefit level**. To get reimbursed, complete and submit an EyeMed Out-of-Network Claim Form. The form is available under "Forms" on the BEST Life website.

Option 2: Contacts Direct

As a BEST Life Vision PPO plan member, you may order contact lenses through Contacts Direct by phone **and use your Vision PPO plan in-network benefits.**

contacts direct

Contacts Direct is an EyeMed in-network provider, carries the most popular brands, and has an inventory of more than 1 million lenses. To order your lenses, call Contacts Direct at **1.800.987.5367**, seven days a week for pricing.

Have your ID Card and prescription ready. Once you are identified as a Vision PPO plan member, your benefits will be applied to your purchase and you will only be billed for the remaining balance.

How to order contacts

Choose from all the popular brands and lenses, and get them delivered directly to your door!

All you need:

- A current prescription
- Your contact box
- The name of your eye doctor
- Your Vision PPO Plan ID Card (for Contacts Direct only)

Ordering made easy:

1. Go to www.eyemedcontacts.com or call Contacts Direct at 1.800.987.5367
2. Find your contacts online or provide the brand you would like to purchase
3. Choose the power and color that have been prescribed for both eyes
4. Provide your doctor's information.

After the requested information is given, your prescription will be verified. Once confirmed, your contacts will be shipped.

Need help with EyeMedContacts.com?

The EyeMedContacts.com Customer Care Team is available 24/7 to assist you.

Toll Free: **1.800.508.1399**
Fax: **1.866.461.3717**
Email: **service@eyemedcontacts.com**

Network and call center administered by EyeMed Vision Care, LLC, a Delaware, Limited Liability Company. Claims administration provided by First American Administrators, Inc., an Arizona corporation and licensed Third Party Administrator. Billing and eligibility administered by BEST Life and Health Insurance Company.

EMC-MR-061412

© 2012 BEST Life and Health Insurance Company